

TRICAR NEWS

RESIDENT BULLETIN

www.tricar.com

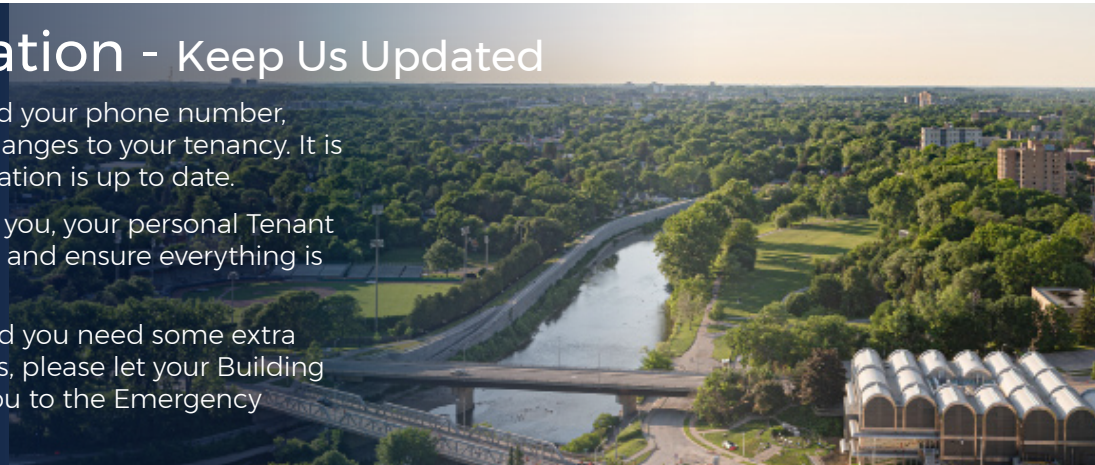
ttg@tricar.com • 519-652-8900

Resident Information - Keep Us Updated

Please let us know if you've changed your phone number, email address, or had any recent changes to your tenancy. It is important that your contact information is up to date.

Your Building Manager can provide you, your personal Tenant Contact Information form to review and ensure everything is accurate.

In the event of an emergency, would you need some extra assistance to exit the building? If yes, please let your Building Manager know and they will add you to the Emergency Assistance List.



Monthly Rent Payments

Rent is due on the 1st of each month. Payments can be made by Cheque or Money Order payable to Tricar. For your convenience, we can set up your rent payments on automatic monthly withdrawal. If you require additional assistance and would like to discuss further, please reach out to your Property Manager at Head Office.

Riverwalk Recognition



We are pleased to announce, Riverwalk - 320 Thames St. in London won the LSTAR Don Smith Commercial Building Award for the Multi-Family Building category.

Judges described this building as boasting "London's most sophisticated level of urban design in a downtown high-rise residential tower. This project enhances development diversity and contributes positively to the established area and the overall vibrancy and improvement of our downtown".

Birthday Celebration Happy 99th Birthday Lillian!



Lillian moved to London in 2004 to be closer to her family, choosing The Chantry as her new home. Lillian served in the Women's Air Force for 4 years, was married, had 2 sons and has lots of grandchildren to share her love! Having made numerous friends in her community, Lillian most enjoys participating in Bingo, fitness classes and weekly coffee club. Her advice for a good life is "to be nice to everyone and make friends"

From everyone at Tricar, HAPPY BIRTHDAY!!



Christmas Charity Donations

This year Tricar made a charitable donation on behalf of our residents to the following charities:

The London Food Bank: \$1,000.00

London Humane Society: \$1,000.00

The Inn of the Good Shepherd (Sarnia): \$500.00

As a community effort we also donated 1,245 lbs. of food to the food bank of London.

Thank you all for your generosity.

Have Feedback for Tricar?

If there are any items you would like to see included in our next newsletter, or if you have questions you feel many other residents would benefit from having answered in this forum, please let us know by emailing ttg@tricar.com

Maintenance Feature

Thank you to our residents of The Riverview for submitting the following:

"We want to pass along our thanks and how pleased we are with the Tricar maintenance staff. Customer service is everything. Tricar maintenance person Mike Bayliss who was in today to repair our washer deserves special recognition for his friendly nature. His customer service is top notch. Friendly, quick and efficient, and we certainly appreciated him explaining what needed to be replaced and why, as he was working. We are so very lucky to have our Building Managers and maintenance staff. We know we are in good hands with you folks!"



Paul Jackson
Building Manager

Building Manager Appreciation

Thank you to our residents of Westmount Estates III for submitting the following:

Kudos to Paul Jackson, Assistant Building Manager at Westmount Estates III. Paul does a great job when he is on relief duties in our building. He has no problem referring tenants to appropriate sources concerning any issues they might have.

It is a pleasure to have Paul at Westmount III.

Humidity Control

You may notice from time to time a buildup of condensation on your windows. The condensation may be caused by moisture in your unit. Moisture comes from many sources; cooking, showering, bathing, laundry, and normal breathing all contribute to the humidity level. When this warm, moist air encounters the large, cold surface of the windows, the water condenses and forms droplets on the window surface. The following guidelines should be practiced to help reduce excess moisture in the unit.

- Keep blinds open as much as possible.
- Turn on your bathroom fans when you are running water, showering, or bathing. Turn on your kitchen fan when you are boiling water in the kitchen.
- On days when the temperature is not too cold, open a window and turn a fan on.
- Purchase a dehumidifier and a hygrometer to monitor humidity levels.

Do not lower the inside temperature of your unit too low. Colder air cannot hold the moisture and it will condense on your windows.

- Keep bedroom doors open.
- Wipe off all moisture as it occurs. If it is left and leaks inside the walls, it could cause a mold issue.

Community Giving Indwell Embassy Commons Affordable Housing



We are extremely happy to support the Indwell Embassy Commons affordable housing development.

Indwell is a charity that builds affordable housing communities to support people seeking health, wellness and belonging. Tricar participated in a tour of Embassy Commons and saw first hand how Indwell helps their residents struggling with addiction, mental health, and affordability issues to find a safe and stable place to live.

Building Emergencies



Emergencies can be reported by telephone 24 hours a day. An emergency would include fires (AFTER you have called the fire department; 911), water leaks that can't be stopped by turning off the main water valve, no heat in the winter, smoke alarm malfunction, toilet issues in units with only one bathroom, fridge not working or an electrical problem.

In case of such an emergency, please contact your Building Manager immediately or call Head Office at 519-652-8900 Ext.4.

Resident Recipe Submissions

Do you have a favourite recipe? We encourage you to submit your recipe to ttg@tricar.com and we will share it in our next newsletter for others to try and enjoy!