

TRICAR NEWS

RESIDENT BULLETIN

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Spring is in the air!

Thank you for all the kind comments and positive response to our first Tricar News Resident Bulletin.

Our spring issue provides some important reminders, maintenance updates and a new property highlight and building manager appreciation.

New Property Highlight - The Bayfront



The Bayfront is located along the calm blue waters of the St. Clair River and vibrant landscapes of Sarnia. This 15 storey premier high-rise residential building is under construction and will begin pre-leasing early 2022. The Bayfront-Premier Apartments will offer tranquil views and diverse amenities. For more information, please visit tricar.com/bayfront

Rental Insurance

Tenant insurance a requirement of your lease agreement and it is vitally important to protect your belongings in case of fire, theft, or damage. You also require liability coverage for damages caused by negligence. For instance, if you accidentally leave the kitchen sink on and it overflows into your neighbours' apartment, you could be found liable for that damage. Please ensure you have tenant insurance in place for your own peace of mind and protection.



Spring Reminders

With warmer weather, here are a few reminders we would like to bring to everyone's attention:

- Noise - as more residents start to enjoy their balconies & patios we ask that you please be mindful of your neighbours
- Patio/Balcony – please keep your patio and balconies clean and free of clutter
- Seasonal tires and wheels are not permitted to be stored in the parking garage

Garbage

As a courtesy, we ask all residents to please refrain from using the garbage chute between the hours of 9:00pm and 7:00am. All garbage must be bagged and tied properly prior to being put in the chute.

Recycling

Recycling is available in the designated recycle areas; please follow the instructions on the blue bins and any signage posted in the area. Boxes must be broken down flat and tied/taped.

Let's work together to keep your building clean and organized and help your building managers by doing your part.

Thank you for your cooperation.

Have feedback for Tricar?

If there are any topics or information you would like to see included in our next newsletter, or if you have questions you feel many other residents would benefit from having answered in this forum, please let us know by emailing ttg@tricar.com

Building Manager Appreciation

The Chantry - 300 North Centre



Denise Payne

Building
Manager



Andy Ujiye

Assistant
Building Manager

We would like to recongnize two of our Tricar staff and highlight their sincere compassion and dedication to our residents.

Denise and Andy have done a tremendous job maintaining and keeping the building COVID free during the pandemic. They treat everyone with respect and continue to create a sense of community amongst residents at The Chantry. Denise has also assisted many residents with signing up for their vaccine appointments and always

takes the time to check in with everyone to make sure they are doing well. Andy and Denise complement each other well, are always eager to help and the word 'no' is not part of their vocabulary.

The Chantry residents and The Tricar Group appreciate and applaud Denise and Andy for their kindness and believe they go above and beyond to keep the building and it's residents safe.

Thank you Denise and Andy!

Upcoming Maintenance Projects

Please be advised that Metro Jet Wash will be onsite to clean the underground parking garages and garbage chutes on every floor in August. Window washing has also started at some properties and will continue over the coming months. Please keep an eye out for further notices pertaining to the schedule specific to your building. Workers will be utilizing the swing stage along the outside of the building and notice will be provided to those units requiring access to the roof anchors.

During window cleaning, please be mindful of the following:

- You may want to close your window coverings for privacy.
- Due to wet conditions, please exercise caution when walking around the building's perimeter. Signs will be posted in the areas where work is taking place.
- Please keep all windows and sliding doors closed when window cleaning is in your area.
- Please be sure to remove all items or furniture from balconies that you may not want to get wet. Staff will not move any items on any balcony.

Everyone can be a Good Neighbour!

As part of our Tricar Group newsletter, we encourage you to recognize a person in your building who contributes to building strong, vibrant relationships in the building. We received multiple fantastic submissions in response to our January newsletter and we are pleased to share the following:

'My first experience of apt. living started just over a year ago at the Riverview, just as the COVID-19 pandemic was announced. But I was nicely welcomed by a luncheon hosted by Joyce S., across and down the hall from me. What a kind gesture! Since then, I've gotten to know her, with distanced visits.

Not sure where she gets all her energy, but I understand that for several years she was up before the sun, delivering the Free Press to apt. doors. She has organized "hallway" dinners at Christmas, Easter and Thanksgiving, which unfortunately are not presently allowed due to COVID. She's involved with knitting and baking and raising money for different charities. I luckily, have been the recipient of her baking skills many times! And I see her walking dogs for others when the need arises or offering to drive others to stores or appointments. For these reasons I nominate Joyce, as a good neighbour.

As Michael, the building manager said when I signed my lease, " You're lucky, you're on Joyce's floor " and I know that I am.'

We welcome you to nominate your neighbour to be highlighted in our next newsletter by emailing ttg@tricar.com

Apart. Not Alone.

Public health measures, such as social distancing, are necessary to reduce the spread of COVID-19, but they can make us feel isolated and lonely and can increase stress and anxiety. Learning to cope with stress in a healthy way will make you, the people you care about, and those around you become more resilient.

We would like to share a few of the many resources available that we hope some will find helpful during this challenging time.

Canadian Mental Health Association (CMHA)
Middlesex:<https://cmhamiddlesex.ca/>

The Centre for Addiction and Mental Health (CAMH):
<https://www.camh.ca/en/health-info/mental-health-and-covid-19>

Telehealth Hotline - if you are in a crisis

Telehealth Ontario at
1-866-797-0000